### SFNS MISSION

The Southern First Nations Secretariat is a transparent, consistent, and resourceful organization which is entrusted to address gaps identified by its member First Nations. SFNS efficiently delivers quality programs and services for enriched communities while respecting the diversity of our culture, our values, and our traditions.

#### **MEMBER NATIONS**

- Aamjiwnaang First Nation
- Caldwell First Nation
- Chippewas of Kettle & Stony Point First Nation
- Chippewas of the Thames First Nation
- Delaware Nation Moravian of the Thames
- Munsee-Delaware Nation
- Oneida Nation of the Thames

#### WHO HAS ACCESS

This new Dispute Resolution service is available to:

- Administrations
- Councils
- Any individual member of the member Nations





## HOW TO BOOK YOUR MEDIATION SESSION

All requests for Mediation Services can be mailed or emailed to :

MAIL

Southern First Nations Secretariat 22361 Austin Line Bothwell ON NOP 1C0

**EMAIL** 

mediation@sfns.on.ca



Phone: 1.800.668.2609

E-mail: exec.assistant@sfns.on.ca

22361 Austin Line Bothwell ON NOP 1CO

# ROSTER FOR MEDIATION SERVICES

dispute resolution support



Southern First Nations Secretariat



#### **PURPOSE**

Conflict is a part of everyday life but it doesn't have to be toxic and hurtful. With our ADR Trained Facilitators we can work with you to resolve a dispute in a manner that helps to restore peace and harmony to a relationship.

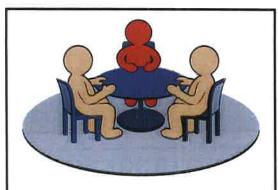
#### **SERVICE OVERVIEW**

A Roster of ADR Trained Facilitators will provide facilitated, interest based negotiations as a service support to member Nations of SFNS.

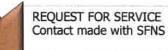
SFNS will coordinate and support every requested session and the Mediation Roster.

#### **SERVICE OUTCOME**

The Roster and its Facilitators are not a decision-making body. Each facilitated dispute resolution session will usually result in a nonbinding decision left to the discretion of the parties of the session. Each session is voluntary therefore the parties will be responsible to uphold their agreed upon resolution.



#### **HOW IT WORKS**



ROSTER COORDINATION Facilitator is assigned

FACILITATOR/CLIENT CONNECT Parties contacted; time/date set

MEDIATION SESSION Facilitator & Parties mediate

RESOLUTION/AGREEMENT As parties determine

"I always thought conflict just had to get worse before it got better. Now I know there is a way for me to protect relationships and resolve a conflict and feel good about how I handled myself and others!" MW



#### WHY THIS HELPS

AFFORDABILITY: Free Service.

**TRUST**: Each session is conducted by an impartial, third party facilitator.

SAFE: Every session is confidential.

**VOLUNTARY**: It is up to you how far you want to go and when to stop.

**RESULTS**: Each resolution is decided upon by the parties in the conflict.

**TIMELY:** Alternative to costly and lengthy court processes.

#### DISCLAIMER

While we strive to accommodate all requests for service it is imperative to understand that not all issues are suitable for facilitated conflict resolution services.